**Email:Sravya.bi220@gmail.com **

**phone:571-338-2369 Sravya Mandala** 

**Professional Summary:**

* Work Experience in Software Industry as Salesforce Build and release Engineer.
* Managing the **Release** activities successfully to achieve the highest level of the service management maturity.
* Experienced in Administration setup like manage **Users, Security Controls** and Data Management.
* Expertise in **developing, deploying and integrating** Salesforce.com CRM solutions.
* Experience in working with **salesforce.com sandbox and production environments**.
* Extensive experience in **designing, creating and maintaining Salesforce.com Workflow Rules, Approvals, Email** Templates (HTML & Visual Force Templates).
* Worked on the designing of **custom objects,** **custom fields**, role based page layouts, custom Tabs, custom report, report folders, report extraction to various formats, design of **Visual Force Pages, Snapshots, Dashboards**.
* Extensive experience in creating Roles, Profiles, Page Layouts, Record Type, and Assignment rule, Workflow Alerts and **Actions, Reports, Dashboards, Outbound messaging and Approval Workflow**.
* Proficient in designing of Custom objects, Custom components, Custom fields, Role based page layouts, Custom Tabs, design of **Visual force Pages and Apex Classes**.
* Implemented **Security and Sharing rules** at object, field, and record level for different users at different levels of organization.
* Experienced in **Force.com Apex Classes, Apex Triggers, Integration, Visual force and Force.com API**.
* Used **Data loader** for data management in force.com platform.
* Provided customer with best practice solutions as related to Salesforce.com and CRM.
* Extensive experience using Salesforce.com **Administration, Creating Roles, Profiles, Page Layouts**.
* Experienced in all phases of **Software Development Life Cycle (SDLC),** quality management systems and project life cycle process.
* Implemented and delivered projects under **Agile Development Environment and Test Driven Environments** with large & small project teams.
* Extensively worked on **Jenkins by installing, configuring and maintaining for the purpose of continuous integration (CI)** and for **End to End automation** for all build and deployments.
* Experience in working on source control tools like **GIT**.
* Knowledge on building new apps with the **Lightning App Builder and Lightning Components**.
* Possess excellent communication, interpersonal and analytical skills along with can-do attitude.
* **Strong appetite for learning new technologies with positive attitude.**

**TECHNICAL SKILLS:**

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| **IDEs Tools** | MS Office Package, Visual Studio, Eclipse IDE, SQL Server Management Studio, MYSQL Workbench**,** IBM RAD, SVN, JUNIT, ANT. |
| **Big Data Tools** | Hadoop, Hive, Pig, Spark and HBase |
| **Database** | Toad, Oracle (12c/11g/10g/9), MS SQL Server 2008/2005, MySQL, DB2, Teradata V2R6/V13. |
| **Operating Systems** | Windows XP/2003/2000, Windows 2K/2003 Server, LINUX/UNIX. |
| **Programming Languages** | C, C++, C#, JAVA, .NET, XML, HTML, JAVA SCRIPT, CSS, JQUERY, ANGULAR JS. |
| **DB Tools** | Oracle SQL Developer, Mongo DB, Neo4j, SAP, SQL\*Loader, Toad, SQL\*Plus, Autosys, MS visual studio |

**Client: Citizens Bank Nov 2016 – Till date**

**Role: Build and Release Engineer/SFDC Administrator**

**Responsibilities:**

* As a Build and release person I need to plan life cycle which includes scheduling, coordinating and the management of releases across the enterprise for multiple applications across various portfolios. The releases can be inclusive of application updates, operating system patches, security improvements, hardware upgrades, projects and programs.
* Forward plan the Release windows and cycles across a Portfolio.
* Measure and monitor progress to ensure application releases are delivered on time and within budget, and they meet or exceed expectations.
* Communicate all key project plans, commitments, and changes including requirements, QA plans, schedule and Scope changes.
* Manage relationships and coordinate work between different teams at different locations
* Conduct Release Readiness reviews, Milestone Reviews and Business Go/No-Go reviews.
* Produce Deployment, Run Books and Implementation Plans.
* Weekly Release Reporting.
* Communicate release details and schedules to the Business as required.
* To Develop scripts and automation tools used to build, integrate and deploy software releases to various environments.
* Configured Custom Objects, Formula Fields, Validation Rules, Assignment Rules, Workflow.
* Configured List Views, Custom Reports & Dashboard, set up Data Security for the users.
* Email to case functionality to helps customers get fast answers to questions and to receive automatic notifications when content of interest is created or updated. This feature ensured that the employees always received up-to-date information.
* Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Participate in CAB meetings to discuss release scope and/or roadblocks.
* Maintains a release repository and manages key information such as build and release procedures, dependencies and notification lists.
* Installing nCino Packages and configuring DocuSign connectivity in Salesforce Organization.
* Researches new software development and configure management methodologies and technologies and analyzes their application to current configuration management needs.

**Environment:**  Eclipse Neon 3.4, Force.com IDE, Data Loader IO, SOQL, SOSL, GIT, Apache Ant 1.10.1, Jenkins (Continuous Integration), JDK, Force.com Migration Tool.

**ACADEMICS:**

**Masters of Science in Computer Science GPA**: 3.2/4.0 SACRED HEART UNIVERSITY**,** FAIRFIELD**,** CONNECTICUT

**Bachelor of Technology in Computer Science & Engineering GPA**: 3.6/4.0

Varadha Reddy College of Engineering, IN

**ACADEMIC PROJECTS**:

* **THE FLOWER SHOP**

The Flower Shop is developed to increase the flower purchasing through online. People can easily find the flowers which they like they can do their order from anywhere anytime. At the Present everyone is opting to shop through the online as they feel more comfort to select their products easily can view details about that products, after the purchasing the product, get their product to their door step. Like this we sell flowers through the flower shop, where people can select their favorite flowers variety designed as they need. They can send their selected flowers as a gift to loved ones. The flower shop is a web based application that work as an intermediate between the products and Buyers. The flower shop application works on any device that having connectivity to the internet, where people can view all the information about the flowers can do purchasing.

**ENVIRONMENT:** Visual Studio 2010**,** SQL server 2010**,** Server Database Management System(DBMS)**,** JavaScript**,** Html 5**,** Desktop computers Mobile devices**,** SQL Database Server.

* **INCENTIVE COMPATIBLE PRIVACY PRESERVING DATA ANALYSIS**

It deals about maintaining privacy of the data that is exchanged between multiple parties and build models for fraud detection. Data Analysis and other key theorems are used to solve them. Used in real time scenarios like credit card transaction and many more.

**Environment:** Java 1.7, Java Swings, JDBC, SQL Server, Eclipse, SQL Server Management Studio.